Professional Development Programme

Exploring the Academic Use of English in the Senior Secondary English Language Classroom

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Workshop Objectives

- To introduce teachers to language features and purposes of academic texts
- To discuss effective strategies for developing students' awareness and understanding of the role of academic use of English in achieving the purposes of different academic texts
- To engage teachers in hands-on activities on designing learning activities that guide students to explore the language features of academic texts and apply them in reading and writing academic texts

13 Jan 2025 (Event AA): for more advanced English learners
15 Feb 2025 (Event AB): for less advanced English learners

Workshop Agenda

- Typical features of the academic use of English
- Linguistics features in academic/formal texts
- Academic use of English in reading and writing

Ice-breaking

- How do you incorporate the academic use of English in your English lessons? Where are the learning and teaching materials from?
- What is one strategy or activity you have used to help students understand/improve the academic use of English?

English Language Education Key Learning Area

English Language

Curriculum and Assessment Guide (Secondary 4 - 6)

Jointly prepared by the Curriculum Development Council and the Hong Kong Examinations and Assessment Authority

Published for use in schools by the Education Bureau HKSARG 2021 Effective from Secondary 4 in the 2021/22 school year

4.2.3 Promoting the Academic Use of English

English is one of the major mediums of instruction in different senior secondary subjects and university courses. It is therefore crucial to promote the academic use of English to heighten students' awareness of English commonly used in academic texts they read and/or write in other subjects, facilitating their current and/or further studies. English teachers can take the lead to raise students' awareness of the style and features of academic texts by selecting appropriate texts and designing relevant learning activities.

Academic Use of English

- LAC
- EMI

☑ textbooks, assignments, projects, etc.

(e.g., to explain concepts, present arguments and describe processes)

Academic-style texts

- informative, expository or argumentative texts
- formal letters
- proposals
- problem-solution essays
- feature articles
- editorials

Structured arguments or explanations, logical organisation, cohesive devices, formal tone, etc.

Understanding Language Features

- Study Texts 1-3
- Determine the formality of the texts
- Examine the informal text: What makes it informal?
- Examine the **formal** text: What makes it formal?

Understanding Language Features

 Can you think of other language features associated with formal texts and informal texts respectively?

Formal texts Essays, job application letters, letters to the editor, lab project proposals, personal statements, scholarship es			
Informal texts	Text messages, social media posts, personal emails, informal letters, diary entries		

Everyday English	Academic Use of English
Casual, conversational and subjective tone	Objective and formal tone
Use contractions , informal expressions , and incomplete sentences for the sake of brevity or familiarity	Avoid contractions, slang or informal expressions
Personal pronouns (I, you, we) to convey a sense of subjectivity or personal opinion	Third-person pronouns (he, she, they) to convey a sense of objectivity
Common, everyday informal words and phrases	More formal , specialised vocabulary, discipline-specific jargon
Use the active voice more frequently	Use the passive voice to convey objectivity and focus on the action rather than the subject
Avoid excessive acronyms in order to be accessible to a wider audience	Occasional use of acronyms
No formal citations or sources	Citations and references to support claims and provide evidence
Simpler sentence structures , usually basic subject-verb-object patterns	More complex sentence structures with more subordination and coordination
More flexibility and tolerance for colloquialisms , slang , and informal grammar	Greater emphasis on correct grammar, punctuation, and sentence mechanics
More general or colloquial terms, and may not be as concerned with precision (e.g., <i>OK</i>)	Precise and accurate terminology to convey specific meanings (e.g., acceptable, appropriate)

Everyday English	Academic Use of English
Use figurative language , such as idioms and metaphors , to convey meaning in a more creative and expressive way	Figurative language used less frequently
Emotive words (e.g., wonderful, awesome)	A lack of emotion, a focus on facts and evidence
More direct and assertive in expressing opinions or making statements	Hedging and cautious language to express uncertainty or to qualify statements
Fewer qualifiers and modifiers, leading to a more straightforward and direct communication style	Qualifiers and modifiers to provide nuance and precision in describing concepts or ideas
More on personal opinions , anecdotes , and less formal methods of persuasion	A stronger emphasis on presenting evidence, logical reasoning, and constructing well-supported arguments
More concise and may rely on context or assumptions	Longer and more detailed explanations , with a focus on precision and clarity
Personal opinions, biases, and subjective viewpoints without the need for extensive analysis or objectivity	An objective and analytical approach to information and ideas
Structure and organisation may be less important ; may not adhere to strict organisational patterns and may be more conversational and spontaneous	A structured and organised approach (Introduction → Body → Conclusion); ideas presented in a logical and coherent way, with clear transitions between sections

Features and Description of Academic Language

Vocabulary

Sentence structures

Tone and stance

Decontextualisation

Genre

Specific form or type of discourse that has distinguishing lexical and grammatical features

The degree of familiarity of topic or audience based on the context

immediate physical environment

Something not in the

English Language Education Key Learning Area

English Language

Curriculum and Assessment Guide (Secondary 4 - 6)

Common Features of Academic Texts

Academic texts refer to texts that students read and/or produce when studying subjects of other KLAs (e.g. Science Education, Mathematics Education, Personal, Social and Humanities Education). The purpose of an academic text is usually to explain an idea or concept with data/statistics, to discuss an issue with evidence or to argue and justify a point. Academic texts are generally formal, objective, precise and technical (with subject-specific terms).

Jointly prepared by the Curriculum Development Council and the Hong Kong Examinations and Assessment Authority

Published for use in schools by the Education Bureau HKSARG 2021 Effective from Secondary 4 in the 2021/22 school year





Precise

Technical



Everyday English





Academic English



Everyday English

Skinny guys should eat more protein and carbs to put on weight.

We did a study and found that lack of regular exercise causes a range of chronic health conditions.

The software helps firms keep and find old emails.

One of the effects of cutting down too many trees is that some animals and plants will lose their homes.

Style of Academic Language

Formal

e.g. Use nouns & avoid colloquial language

Objective & Impersonal

e.g. Use the passive voice & hedging words

Precise

e.g. Use exact words & provide specific details

Technical

e.g. Use subject-specific words

Academic English

A higher intake of protein and carbohydrates helps underweight people to gain weight.

A study was conducted and it was found that physical inactivity could be a cause of a range of chronic health conditions.

The software helps firms archive and retrieve emails in the past 12 months.

One of the effects of deforestation is the loss of habitats for some animals and plants.

Curriculum Development Institute Education Bureau HKSAR



English Language Education Key Learning Area

English Language

Curriculum and Assessment Guide (Secondary 4 - 6)

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2021

Effective from Secondary 4 in the 2021/22 school year

- highlight salient features (e.g. text structures, rhetorical functions and language items) common in academic texts to draw students' attention to how they are used and the effects/ purposes achieved. Below are some examples.
 - To make academic texts more formal, contractions, informal and colloquial expressions are avoided while formal vocabulary (e.g. "injection/vaccination" instead of "jab") is used to present information.
 - To create a more objective tone judgements are supported by reasons and findings in academic texts and opinions are presented with the use of the passive voice.
 - Specific and concrete words are used (e.g. "teenagers" instead of "young people", "in 2018" instead of "a few years ago") to avoid ambiguity.
 - Subject-specific terminologies are used to describe a process, classify an object or living thing, etc. (e.g. "deforestation", "mammal"). Some common words have a special meaning in academic contexts (e.g. "class" and "family" in Biology", "mean" in Mathematics). The ability to understand and use subject-specific terminologies is essential for comprehending and producing academic texts.
- explicitly teach reading skills and strategies to help students comprehend and unpack the texts they would read in other subjects/KLAs; and
- design meaningful tasks to connect reading and writing to provide opportunities for students to apply language (e.g. text structures, rhetorical functions and language items in academic texts) and content knowledge (e.g. concepts and ideas related to non-language subjects) learnt.



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Academic Use of English



English is one of the major mediums of instruction in different senior secondary subjects and university courses. The academic use of English is promoted to heighten students' awareness of English commonly used in academic texts they read and write in other subjects, so as to facilitate their current and further studies.

A variety of learning and teaching resources are developed to support schools in incorporating elements of the academic use of English into the English Language curriculum and facilitate students' selfdirected learning. These resource materials can be used in combination flexibly to help students acquire the skills in the academic use of English more effectively.

https://www.edb.gov.hk/en/curriculu m-development/kla/engedu/references-resources/Academic-Eng/home.html



https://www.edb.gov.hk/en/curriculumdevelopment/kla/eng-edu/referencesresources/Academic-Eng/resource pack.html

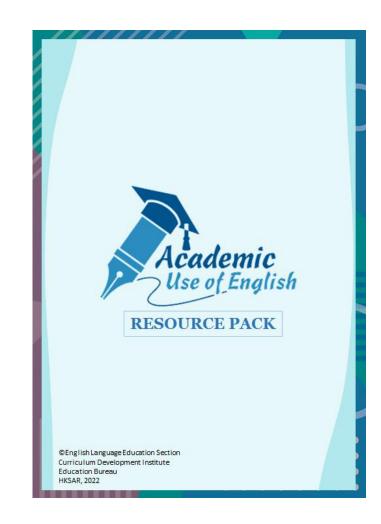


RESOURCE PACK

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https://www.edb.gov.hk/attachment/en/curriculum-development/kla/eng-edu/Academic-Eng/e-platform/index.html



Chapter 1: What is Academic English?

- a) Academic English vs Everyday English
- b) General Features of Academic English

Chapter 2: Academic Vocabulary

- a) Academic Vocabulary vs General Vocabulary
- b) Subject-specific Words and Technical Terms
- c) Word Formation

Chapter 3: Useful Sentence Structures and Language for Academic Writing

- a) Passive Construction
- b) Hedging Language
 - c) Noun Phrases and Clauses
- d) Adjective Phrases and Clauses

Chapter 4: Paraphrasing, Summarising and Quoting

- a) Paraphrasing
- b) Summarising
- c) Quoting

Chapter 5: Paragraph Structure

- a) A Five-paragraph Essay
- b) Paragraph Purposes
- c) Topic Sentences
- d) Supporting Details
- e) Concluding Sentences
- f) Paragraph Cohesion

Chapter 6: Common Academic Text Structures

- a) Cause and Effect
- b) Comparison and Contrast
- c) Procedure/Sequence
- d) Problem and Solution



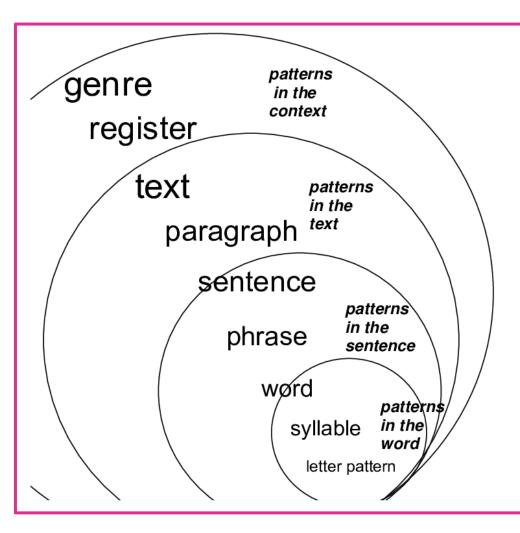
Why do we need to use formal/academic language?

Importance of Academic Language

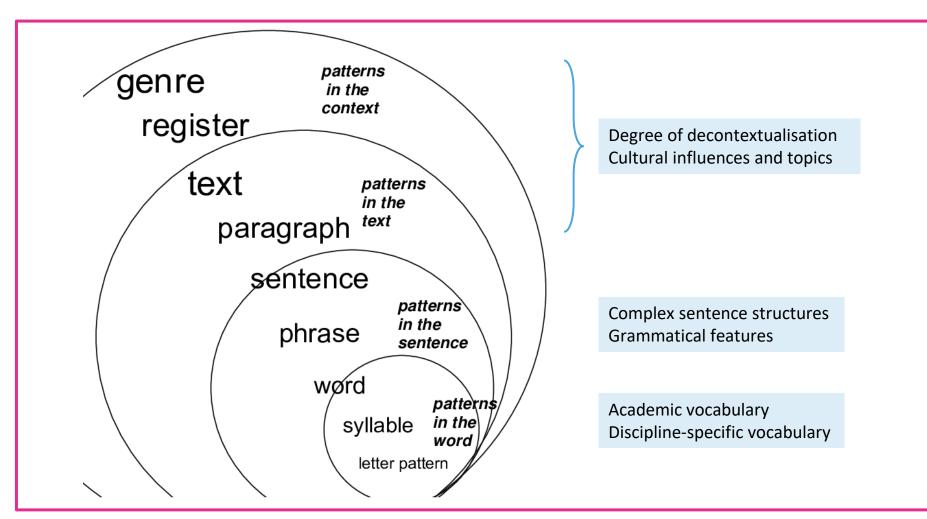
"Academic language is the language needed by students to understand and communicate in the academic disciplines. Academic language includes such things as specialized vocabulary, conventional text structures within a field (e.g., essays, lab reports) and other language related activities typical of classrooms, (e.g., expressing disagreement, discussing an issues, asking for clarification). Academic language includes both productive and receptive modalities. One of your goals for the learning segment should be to further develop your students' academic language abilities. This means that your learning objectives should focus on language as well as on content. You can and should communicate content through means other than language, e.g., physical models, visuals, demonstrations. However, you should also develop your students' abilities to produce and understand oral and written texts typical in your subject area as well as to engage in language-based tasks."

Definition of Academic Language

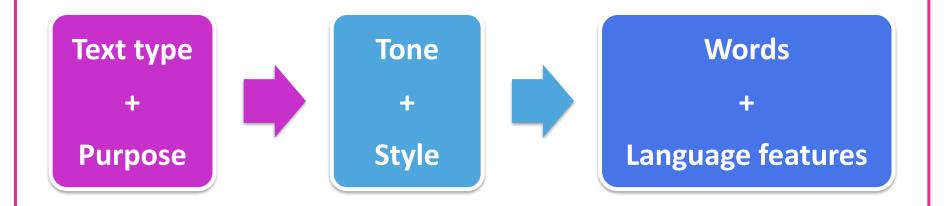
- "the specialized language, both oral and written, of academic settings that facilitates communication and thinking about disciplinary content" (Nagy & Townsend, 2012, p. 92)
- "the language used in school to acquire new or deeper understanding of the content and to communicate that understanding to others" (Gottlieb & Ernst-Slavit, 2013, p. 2)
- "the language used in school to help students acquire and use knowledge" (Anstrom et al., 2010, p. iv)
- "the formalized language of school ... builds a foundation that helps our students define terms, form concepts, and construct knowledge" (Johnson, 2009, p. 1)



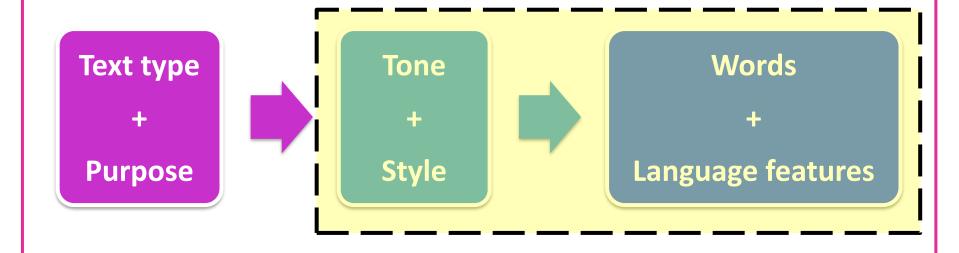
Layers of Language in Context (Rose, 2006)



In Simple Terms...



When analysing writing questions, ...



Text Type: Letters to the Editor (2024 2B Q4)

Purpose	To allow readers to express their opinions, concerns or perspectives on issues of public interest, often in response to articles or topics covered by a publication							
Tone & style	 Respectful, polite and professional Persuasive: Convincing readers or decision-makers to adopt a particular viewpoint or take action Clear and logical: Arguments are presented in a logical order, often with supporting evidence or examples 							
Language	 Concise and to the point, avoiding unnecessary details Contrastive conjunctions to present counter-arguments or alternative perspectives Modal verbs (e.g., should, must, could) to express obligation, possibility or necessity Passive voice to shift focus or depersonalise criticism Conditional sentences to outline potential consequences or solutions 							

Text Type: Letters to the Editor (2024 2B Q4)

Purpose	To allow readers to express their opinions, concerns or perspectives on issues of public interest, often in response to articles or topics covered by a publication							
Tone & style	 Respectful, polite and professional Persuasive: Convincing readers or decision or take action Clear and logical: Argument as learning (AaL): checklist order, often with supporting evidence or experiment as learning (AaL): checklist order, often with supporting evidence or experiment or peer assessment? Concise ar Assessment or peer assessment or peer assessment or alternative perspectives Contrastive for self-assessment counter-arguments or alternative perspectives 							
Language	 Concise ar Assessment assessmen							

Text Type: Meeting Minutes (2021 3B1 DF & 2024 3B2 DF)

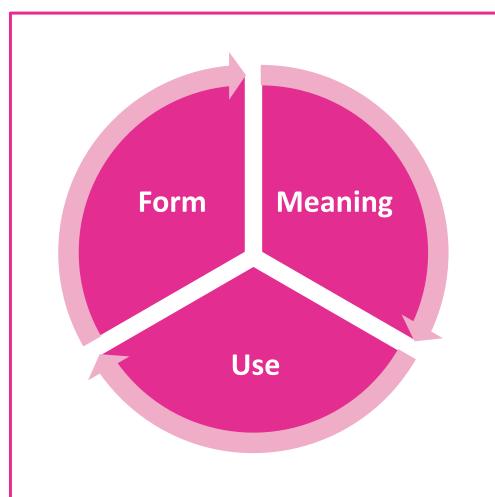
Purpose	To provide an accurate and official record of the discussions, decisions and actions that occur during the meeting					
Tone & style	 Objective and neutral tone – impartial and free from personal opinions or bias Formal and professional style Concise and clear, easy to read and understand, and focus only on the key points of the meeting Impersonal – focus on the meeting's content, not the individuals involved, to maintain professionalism and objectivity 					
Language	 Use factual language without adding subjective commentary or emotional language Use formal vocabulary and avoid slang, colloquialisms or overly casual expressions Avoid unnecessary details, long-winded explanations or overly complex sentences Use third-person pronouns and passive voice 					

Meeting Minutes (2024 3B2 DF)

- Compare Version A with Version B
- Which one looks more like the meeting minutes? Why?
- Base your reasoning on the purpose, tone, style and language features of the minutes.
- How can this task be adapted to cater for learner diversity?

Do you teach ...?

- 1. Reported speech
- 2. Subjunctive mood
- How do you teach these two grammar items?



Isolated mechanical drills

VS.

Contextualised language use

Reported Speech / Indirect Speech

Form	 Reporting verb + changes in tense, pronouns and time/place expressions 					
	In formal writing (e.g., news articles, academic writing or professional reports)					
Meaning and Use	 To convey what someone else has said, asked or thought, but not necessarily in their exact words To relay information To summarise conversations To integrate someone's words into a narrative or discussion without interrupting the flow with direct quotes 					

Subjunctive Mood / Subjunctives

Form	 Present subjunctive: Base verb form Past subjunctive: "were" for all subjects; simple past form (e.g., drank)
Meaning and Use	 In formal or literary contexts To describe situations that are contrary to reality or hypothetical (e.g., If I were you, I would apologise.) To express something the speaker wants or wishes to be true (e.g., I wish I had more money.) To express necessity, suggestion or demand (e.g., It is recommended that she prepare a short speech before the ceremony.)

Subjunctive Mood / Subjunctives

Common phrases in the subjunctive mood

Be that as it may, I'm not helping you move house.	Nevertheless
You can borrow my car if need be .	if necessary
Suffice to say, it was the worst vacation.	It is enough to say
I'm here for you, come what may.	regardless of what happens
If we have to cancel the surprise party, so be it.	I accept the situation
God bless you.	

Meeting Minutes (2024 3B2 DF)

- Study Version A again
- Can you identify any instances of reported speech and subjunctives?
- What do you notice?

Mr Lee	affirmed	that	booking availability for this season should be clearly communicated to the participants.	
Не	added	that	participants should be informed of the details of the available cruises.	
Ms Goh	announced	that	Captain Moby had been instrumental in minimising damage to the catamaran.	

Captain Moby	expressed	relief at the results.		
Ms Goh	agreed	to this idea.		
Не	voiced	concerns that World City Travel needed to do more to compensate the participants of the cancelled cruise		

She	suggested	that	participants	be	given	the choice of another cruise.
Не	insisted		it	be	emphasised	that the cruise would be complimentary.
Не	suggested	that	the booking calendar	be	consulted	first.

Mr Lee affirmed		med	∣ that ∣	booking availability for this season should be clearly communicated to the participants.			
Не	He added that				participants should be informed of the details of the available cruises.		
Mis Gon announced I that I is					Captain Moby had been instrumental in minimising damage to the atamaran.		
Suggest, recommend, insist, demand, require, propose, urge Is this type of structure introduced in your grammar book?							
He concerns that World City Travel needed to do more to compensate the participants of the cancelled cruise							
She	suggested	that	participants	be	given	the choice of another cruise.	
Не	insisted		it	be	emphasised	that the cruise would be complimentary.	
Не	suggested that the booking calendar		be	consulted	first.		

Subjunctive Mood / Subjunctives

- 1. She suggested that participants **be given** the choice of another cruise.
- 2. She suggested that participants **should be given** the choice of another cruise.

	Sentence 1	Sentence 2
Grammatical Subjunctive mood ("be given")		Indicative mood: modal verb "should"
Formality	More formal	Less formal, more common in everyday English
Strength of suggestion	Stronger and more direct	Slightly weaker and more advisory

Subjunctive Mood / Subjunctives

- 1. She suggested that participants be given the choice of another cruise.
- 2. She suggested that participants **should be given** the choice of another cruise.

		Concept-cnecking questions:		
	Sentence 1	1	Is the contense stating a fact or a suggestion?	
Grammatical structure	Subjunctive mood ("be given")	- 1. 2.	Is the sentence stating a fact or a suggestion? What is being suggested?	
Formality	More formal	3.	Were the participants actually given the choice?	
Strength of suggestion	Stronger and more direct	4.	Does the subjunctive mood express something real or hypothetical?	
		5.	Does the subjunctive mood make the	

Consont charling avactions

suggestion stronger or weaker?

Reporting Verbs

- Are the following sentences the same?
- Convey the speaker's intention, tone or attitude
- Indicate how the information is being presented

Ms Goh	announced	that	Captain Moby had been instrumental in minimising damage to the catamaran.	
Ms Goh	believed	that	Captain Moby had been instrumental in minimising damage to the catamaran.	
Ms Goh	claimed	that	Captain Moby had been instrumental in minimising damage to the catamaran.	
Ms Goh	agreed	that	Captain Moby had been instrumental in minimising damage to the catamaran.	
Ms Goh	disputed	that	Captain Moby had been instrumental in minimising damage to the catamaran.	

Reporting Verbs

Verb	Meaning	Tone	Implication
announced	Neutral declaration of fact	Objective	Presents the statement as fact
believed	Personal opinion	Subjective, less certain	Reflects Ms Goh's belief
claimed	Statement that might be disputed or unreliable	Skeptical	Suggests the statement could be questioned
agreed	Consensus or alignment with someone else's opinion	Collaborative, supportive	Indicates Ms Goh is supporting an idea proposed by someone else
disputed	Rejection or disagreement with the statement	Critical, oppositional	Ms Goh is challenging the idea

Meeting Minutes (2024 3B2 DF)

• What other linguistic features (e.g., grammar and word choice) would you focus on if you want to enhance students' awareness of the use of academic language in the text?

Nominalisation

- Mr Lee announced that he had called this special meeting to discuss the results of the investigation into the catamaran incident which led to the <u>cancellation</u> of the Sydney Whale Watching Cruise.
- vs. The Sydney Whale Watching Cruise was <u>cancelled</u> due to the catamaran incident.

	Sentence 1	Sentence 2	
Part of speech	Noun	Verb	
Focus	The concept or event of the cancellation	n The action of cancelling the cruise	
Tone	Formal, abstract and indirect	Direct, simple, concrete and action- oriented	
Implication	The cancellation is a result of the incident, but not the main focus.	The cancellation is the main focus of the sentence.	

Nominalisation

- He suggested that the booking calendar be consulted first before contacting participants, to ensure availability.
- vs. The booking calendar was checked to ensure the cruise was <u>available</u>.

	Sentence 1	Sentence 2	
Part of speech	Noun	Verb	
Focus	The concept or condition of being available	The state of the cruise being available	
Tone	Formal, abstract Direct, simple, specific and action-oriented		
Implication	Refers to a general condition of availability (not specific to the cruise)	Refers specifically to the cruise being available	

Nominalisation

- Due to the <u>intervention</u> of Dr David Atkinson, the live music on the yacht had been cancelled.
- vs. Dr David Atkinson intervened to cancel the live music on the yacht.

	Sentence 1	Sentence 2	
Part of speech	Noun	Verb	
Focus	The event or process of intervening	The action of intervening	
Tone	Formal, abstract and outcome-oriented	d Direct, specific and action-oriented	
Implication	Emphasises the result of the intervention (the cancellation)	Emphasises Dr. Atkinson's role in taking action	

Types of vocabulary **General** / Academic **Technical** everyday / core vocabulary vocabulary vocabulary More complex, Highly Basic words used frequently occurring specialised/technical often in everyday words in academic low-frequency words conversation that are related to a settings across a variety of disciplines specific discipline

Meeting Minutes (2024 3B2 DF)

- Study Version A again
- Can you identify any examples of academic / tier 2 vocabulary?

Polysemantic Words

safe	brief	instrumental
relief	break	live



Polysemantic Words: Contextual Examples

- 1. The medicine gave her **relief** from the headache.
- 2. The government provided <u>relief</u> to flood victims.
- 3. It was a **relief** to hear the good news.
 - a) The alleviation of pain, stress or discomfort
 - b) Financial or material aid
 - c) A feeling of reassurance or relaxation after anxiety

Polysemantic Words: Story Creation

The Safe Adventure

Emma always felt <u>safe</u> in her small, cozy house at the edge of the forest. It was her sanctuary, a place where she could relax and forget about the outside world. But one stormy night, as the wind howled and the rain lashed against the windows, she heard a loud crash from the basement.

Her heart raced, but she reminded herself that she was still in her <u>safe</u> home. Grabbing a flashlight, she cautiously made her way downstairs. To her surprise, she found that the old <u>safe</u> her grandfather had left her had fallen over. The heavy metal box lay on its side, its door slightly ajar.

Emma had never been able to open the <u>safe</u> before—her grandfather had passed away without sharing the combination. But now, with the door cracked open, she couldn't resist taking a peek inside. She pushed the door open and gasped. Inside was a stack of old letters, a few gold coins, and a small, leather-bound journal.

As she flipped through the journal, she realized it contained stories from her grandfather's life—adventures he had never shared with anyone. One entry described how he had hidden the journal in the <u>safe</u> to keep it protected from thieves during a time when the town wasn't as <u>safe</u> as it was now.

Emma smiled, feeling a deep connection to her grandfather. She carefully placed the journal back in the <u>safe</u>, knowing it was the perfect place to keep it <u>safe</u> for future generations.

Polysemantic Words: Story Creation

The Safe Adventure

Emma always felt safe in her small, cozy house at the edge of the forest. It was her sanctuary, a place where she could relax and forget about the outside world. But one stormy night, as the wind howled and the rain lashed against the windows, she heard a loud crash from the basement.

Her heart raced, but she reminded herself 1 downstairs. To her surprise, she found that (adj.) free from harm or danger door slightly ajar.

Emma had never been able to open the saf door cracked open, she couldn't resist takii gold coins, and a small, leather-bound jour

(adj.) protected or secure

(n.) a secure container for valuables

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naring the combination. But now, with the I. Inside was a stack of old letters, a few

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Vocabulary Learning and Teaching

- Parts of speech
- Word formation (e.g., prefixes, roots)
- Synonyms and antonyms
- Collocations
- Polysemantic words
- Register (e.g., formal vs. informal; slang vs. academic)
- Connotation (i.e., positive, negative, neutral)

Can you identify some examples of these from 2024 1A RP?

Prefixes and Suffixes

Prefixes	Suffixes
 unforeseen (not) undocumented (not) unnecessary (not) surreptitious (under / secretly) deforested (removal) 	 safety (state / condition) management (action / process) maintenance (state / quality) recognition (action / process) prominent (having the quality of) contentious (full of / characterized by)

Connotation

Positive	 Their imposing presence defines the cityscape. Banyan trees are considered to have excellent feng shui, symbolising longevity, fecundity and perseverance. you can count on banyans to find a way to survive even in the most difficult conditions.
Negative	 experts expressed anger over the Highways Department's controversial felling of four century-old banyan trees The government's reception was frosty. the Highways Department to surreptitiously chop down four healthy banyans nearby.
Neutral	 Banyan trees are immediately recognisable for their spindly aerial roots, which cast outwards in search of water and nutrition. Seeds carried by the wind or dropped by birds find their way into the cracks.

TV Guide

What is the degree of formality of this text?



- What are the formal aspects of this text? What are some linguistic features (e.g., word choice and grammar) that contribute to its formal aspect?
- How would you draw your students' attention to these linguistic aspects?
 How would you use this text to introduce / reinforce them?

TV Guide: Guided Text Analysis

1.	Determine	the	formality	of t	he	text

- 2. Highlight word choice (e.g., *judging panel*)
 - ☐ Why do you think these words are formal?
 - ☐ What would be a more informal way to say this? (e.g., judges)
- 3. Focus on sentence structure
 - Compare a few sentences with their simplified, informal counterparts
- 4. Explore nominalisation
 - ☐ What is the verb form of this word?
 - ☐ Why do you think the writer used the noun form instead of the verb?
- 5. Identify passive voice
 - **□** Who is doing the action here?
 - ☐ Why do you think the writer chose to focus on the action rather than the subject?

TV Guide: Formal vs. Informal Versions

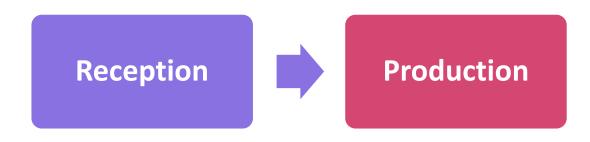
- 1. Provide students with an informal version of the same text and ask them to compare it with the original
- 2. Ask students to identify specific changes in word choice, sentence structure and tone

Formal	Formal The final episode was broadcast in several local shopping malls, and audier voting helped to determine the Grand Champion 'Legendary Rising Star'.		
Informal	The last episode was shown in malls, and people voted for their favourite singers.		

TV Guide: Writing in Formal Style

1. Give students an informal text and ask them to rewrite it in a formal tone, applying the linguistic features they have learned (e.g., using precise vocabulary, complex sentences, nominalisation and passive voice)

Informal	The judges picked the best cook, and they won the prize.	
Formal	The judging panel selected the most skilled cook, who was awarded the Grand Champion title.	



TV Guide

What is the purpose of this text?

To inform the reader about different talent-based reality TV shows (e.g., formats, features and unique aspects)

• What language functions (e.g., explaining, comparing) are performed in this text – in relation to its purpose?

TV Guide: Language Functions

Explaining (format and features)	 In the latest season, 15 young performers went through several rounds of performance competitions, with the lowest rated singers being sent home. In the Skills Test, contestants must create a unique dish using only the special ingredients in the Mystery Box.
Describing (key elements)	 Stars Academy is a reality show and singing competition held in Hong Kong with a judging panel of 25 professional musicians. America's Got Talent is a talent show competition that attracts a variety of participants from across the United States and abroad with various types of talent.
Highlighting (unique aspects)	 Weeks had different themes, such as 'Cantonese golden songs' and duets with famous pop stars. In the Team Challenge, the cooks operate a pop-up restaurant, and real diners vote for their favourite meal.

Essay

• What language functions are needed to write this essay?

Explaining	To explain the reasons behind the shift in family size and why having fewer children is more desirable today
Describing	To describe the differences between the past and present in terms of family size, societal norms and living conditions
Comparing	To compare the past and present to highlight why having fewer children is more desirable now
Analysing	To analyse the factors contributing to the change in family size and their implications
Arguing	To argue why having fewer children is more desirable today by presenting logical reasons and evidence
Exemplifying	To include specific examples to support its points
Concluding	To conclude by summarising the main points and reinforcing why having fewer children is more desirable today

Essay

• What language features are needed to realise those language functions?

Explaining	Increased access to education and career opportunities for women has shifted priorities away from large families.
Describing	Today, urbanisation and smaller living spaces make large families less practical.
Comparing	In the past, children were seen as an economic asset, while today they are often viewed as a financial responsibility.
Analysing	The shift from agrarian to industrial and service-based economies has reduced the need for large families.
Arguing	With fewer children, women have more freedom to pursue careers and personal goals, contributing to gender equality.
Exemplifying	Over the past decades, there has been a significant increase in the cost of raising a child, including education and extracurricular activities.
Concluding	In conclusion, economic pressures, societal changes and shifting priorities have made smaller families the norm in modern Hong Kong, reflecting a broader global trend.

Essay: Moves Analysis

 Moves analysis: To study the structure of texts by identifying the "moves" or rhetorical steps writers take to achieve their communicative goals

Establishing the context

Stating the purpose

Presenting the reasons

Concluding the argument

Essay: Moves Analysis

Establishing the context	Help students write an introduction that sets the context and provides background information
Stating the purpose	 Teach students to write a clear thesis statement and preview the main points
Presenting the reasons	 Teach students how to develop each reason in a separate paragraph, using examples and explanations
Concluding the argument	 Teach students to write a conclusion that summarises the main points and reinforces the thesis.

Letter of Complaint: Sample 1

- Identify the language features in the sample which contributes to
- 1. the polite, respectful and professional tone
- 2. the moderate level of **formality**

Letter of Complaint: Sample 1

Dear Manager,

I hope this message finds you well. I recently stayed at the Seaside Hotel for one night on 1 December 2024, and I wanted to share my feedback regarding my experience.

Unfortunately, I was quite disappointed with my stay as the room I was provided was significantly different from what was advertised on your website. The photos and descriptions on the website gave the impression of a spacious, modern, and well-maintained room, but the actual room I stayed in was much smaller, outdated, and lacked some of the amenities I had expected. This discrepancy left me feeling let down, as I had chosen your hotel based on the appealing presentation online.

I understand that occasional discrepancies can occur, but I believe it is important for the advertised information to accurately reflect the experience guests can expect. I would appreciate it if you could look into this matter and ensure that future guests do not face similar issues. Additionally, I kindly request that you consider offering compensation for the inconvenience caused during my stay, such as a partial refund or a discount on a future booking.

Thank you for taking the time to address my concerns. I look forward to hearing from you and hope that this feedback will help improve the experience for future guests.

Best regards, Chris Wong

Letter of Complaint: Tone

Dear Manager,

I hope this message finds you well. I recently stayed at the Seaside Hotel for one night on 1 December 2024, and I wanted to share my feedback regarding my Polite phrasing vs. I was very unhappy

Unfortunately, <u>I was quite disappointed with my stay</u> as the room I was provided was significantly different from what was advertised on your website. The photos and descriptions on the website gave the impression of a spacious, modern, and well-maintained room, but the actual room I stayed in was much smaller, outdated, and lacked some of the amenities I had expected. This discrepancy left me feeling let down, as I had chosen your hotel based on the appealing presentation online.

Acknowledgement of understanding

Constructive feedback

<u>I understand that occasional discrepancies can occur</u>, but <u>I believe it is important for the advertised information to accurately reflect the experience guests can expect</u>. I would appreciate it if you could look into this matter and ensure that future guests do not face similar issues. Additionally, I kindly request that you consider offering compensation for the inconvenience caused during my stay, such as a partial refund or a discount on a future booking.

Thank you for taking the time to address my concerns. <u>I look forward to hearing from you and hope that this feedback will help improve the experience for future guests</u>.

Positive closing

Best regards, Chris Wong

Letter of Complaint: Formality

Dear Manager,

I hope this message finds you well. I recently stayed at the Seaside Hotel for one night on 1 December 2024, and I wanted to share my feedback regarding my experie vs. I was super upset

Unfortunately, I was quite <u>disappointed</u> with my stay as the room I was provided was significantly different from what was advertised on your website. The photos and descriptions on the website gave the impression of a spacious, modern, and well-maintained room, but the actual room I stayed in was <u>much smaller</u>, <u>outdated</u>, <u>and lacked some of the amenities I had expected</u>. This <u>discrepancy</u> left me feeling let down, as I had chosen yes, the room was awful ealing presentation online.

Topic-specific vocabulary

I understand that occasional discrepancies can occur, b vs. You need to fix this or the advertised information to accurately reflect the experience guests can expect. I would appreciate it if you could look into this matter and ensure that future guests do not face similar issues. Additionally, I kindly request that you consider offering compensation for the inconvenience caused during my stay, such as a partial refund or a discount on a future booking.

Topic-specific vocabulary

Thank you for taking the time to address my concerns. I look forward to hearing from you and hope that this feedback will help improve the experience for future guests.

Best regards, Chris Wong

Letter of Complaint: Samples 1-3

- Study Samples 1-3
- Which one sounds the most formal? Why?

Letter of Complaint: Sample 2

Dear Manager,

I am writing to express my dissatisfaction with my recent stay at the Seaside Hotel on 1 December 2024. While I had high expectations based on the information and images presented on your website, I regret to inform you that the room I was provided did not meet these expectations.

The room differed significantly from the description and photographs displayed online. Specifically, it was much smaller, lacked the modern amenities advertised, and appeared outdated. This discrepancy was both disappointing and inconvenient, as I had selected your hotel based on the assumption that the accommodations would align with the representations made on your website.

I understand that occasional inconsistencies may arise; however, I believe it is imperative that the information provided to prospective guests accurately reflects the accommodations they will receive. I kindly request that you investigate this matter to ensure that future guests do not encounter similar issues.

Furthermore, I would appreciate it if you could consider offering appropriate compensation for the inconvenience I experienced, such as a partial refund or a discount on a future stay.

Thank you for your attention to this matter. I look forward to your response and trust that you will take the necessary steps to address my concerns.

Yours faithfully, Chris Wong

Letter of Complaint: Sample 3

Dear Manager,

I am writing to lodge a formal complaint regarding my recent stay at the Seaside Hotel on 1 December 2024. I regret to inform you that the accommodations provided were in stark contrast to the descriptions and images presented on your official website.

The room I was assigned failed to meet the advertised standards in several respects. It was significantly smaller than depicted, lacked the modern amenities described, and appeared outdated. This misalignment between the promotional materials and the actual accommodations was both disappointing and inconvenient, as my decision to book with your establishment was based on the representations made online.

I fully appreciate that occasional discrepancies may occur; however, I must underscore the critical importance of ensuring that all promotional materials accurately reflect the reality of the accommodations and services offered. Such misrepresentations not only diminish the guest experience but also risk undermining the reputation of your establishment.

In light of the inconvenience caused, I respectfully request that you provide appropriate redress for this matter. A partial refund or a discount on a future booking would be a suitable gesture of goodwill. Furthermore, I strongly urge your management team to conduct a thorough review of your promotional materials to ensure their accuracy and alignment with the actual guest experience.

I trust that you will treat this matter with the utmost seriousness and take the necessary steps to address my concerns. I look forward to receiving your response at your earliest convenience.

Yours faithfully, Chris Wong

Letter of Complaint: Samples 1 vs. 2 vs. 3

Language and tone	Text 3 uses more formal and sophisticated language, such as "lodge a formal complaint", "in stark contrast", "misalignment", "underscore the critical importance", and "redress". These phrases convey a higher level of formality compared to the other texts.
Structure and clarity	Text 3 is structured in a way that emphasises professionalism. It clearly outlines the issue, the impact and the requested resolution in a formal and methodical manner.
Politeness and professionalism	While all three texts are polite, Text 3 uses more formal expressions like "I respectfully request" and "I trust that you will treat this matter with the utmost seriousness", which elevate its tone.
Focus on reputation	Text 3 goes beyond personal inconvenience and highlights the potential impact on the hotel's reputation, which adds a professional and formal touch.

Text 1	Text 1 is polite but conversational, with phrases like "I hope this message finds you well" and "I wanted to share my feedback", which make it less formal.
Text 2	Text 2 is more formal than Text 1 but still less formal than Text 3, as it lacks the elevated vocabulary and tone of Text 3.

Reading Passage to Illustrate Academic Grammar and Vocabulary

2017 1B2 Text 5

Summary

- Typical features of the academic use of English (e.g., formal, objective)
- Linguistics features in academic/formal texts (e.g., nominalisation, reported speech
- Academic use of English in reading and writing (e.g., moves analysis, language functions)

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